

Purchasing Online Through TicketAtlantic.com

BEFORE PURCHASING:

- For optimum use, please check browser requirements (see Welcome page) and delete cookies and temp files ('Tools' menu at top of page, then 'Internet Options').
- High speed internet connection is also recommended.
- Check that your system clock (time and date) is set correctly. Time zone must also be set correctly with the 'adjust for daylight saving changes' box checked off.
- Turn off pop-up blocker. Or, at least allow pop-ups from the TicketAtlantic.com site.

DURING PURCHASE:

Do not use Back or Refresh buttons at any point throughout the transaction.

NOTE: *If you are using a computer at your office or business, you may not be able to complete an online purchase. Your employer may have firewalls or content filtering in place, preventing online purchasing – check with your system administrator / IT department.*

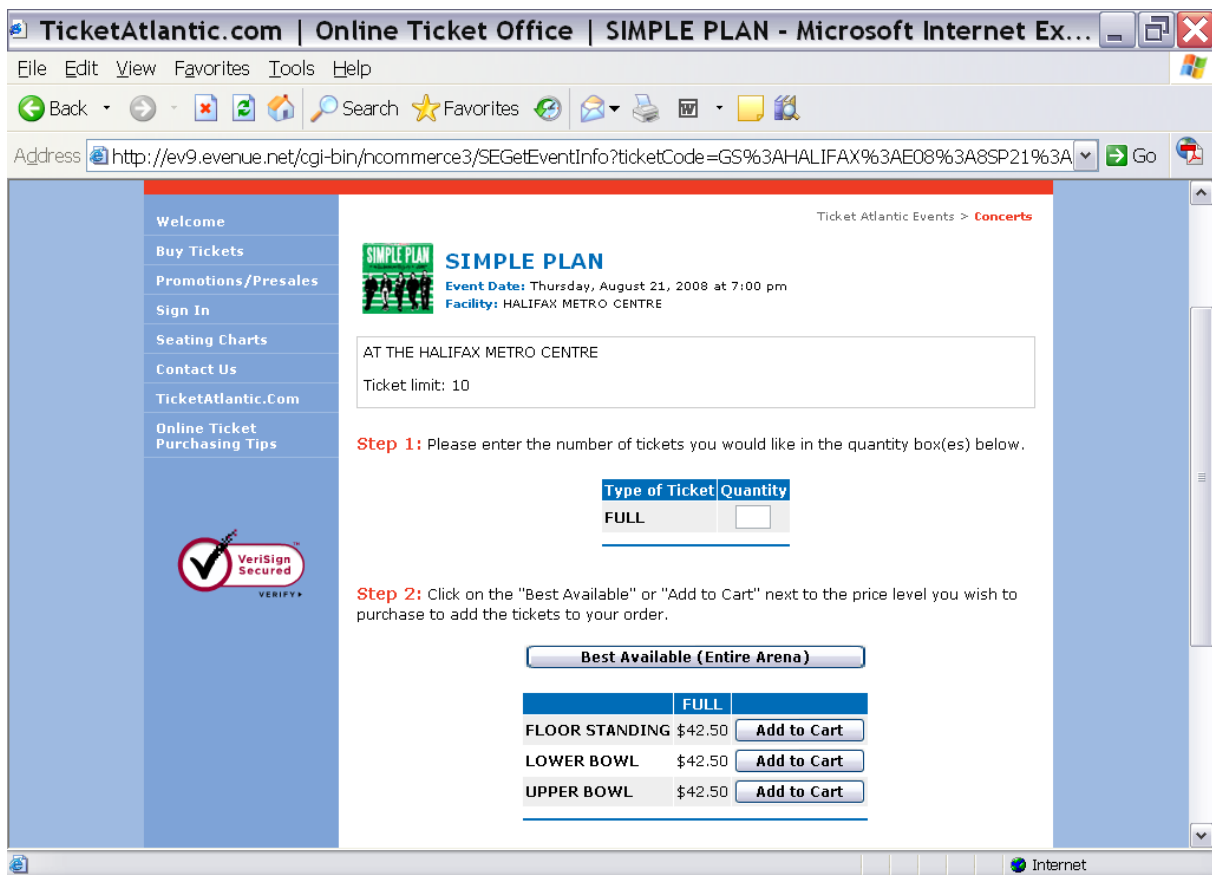
AFTER PURCHASING:

Confirmation of ticket order will appear on screen once order has been submitted and processed. Confirmation will also be sent by email. Please note confirmation details for future reference.

Step by step purchasing info displayed below:

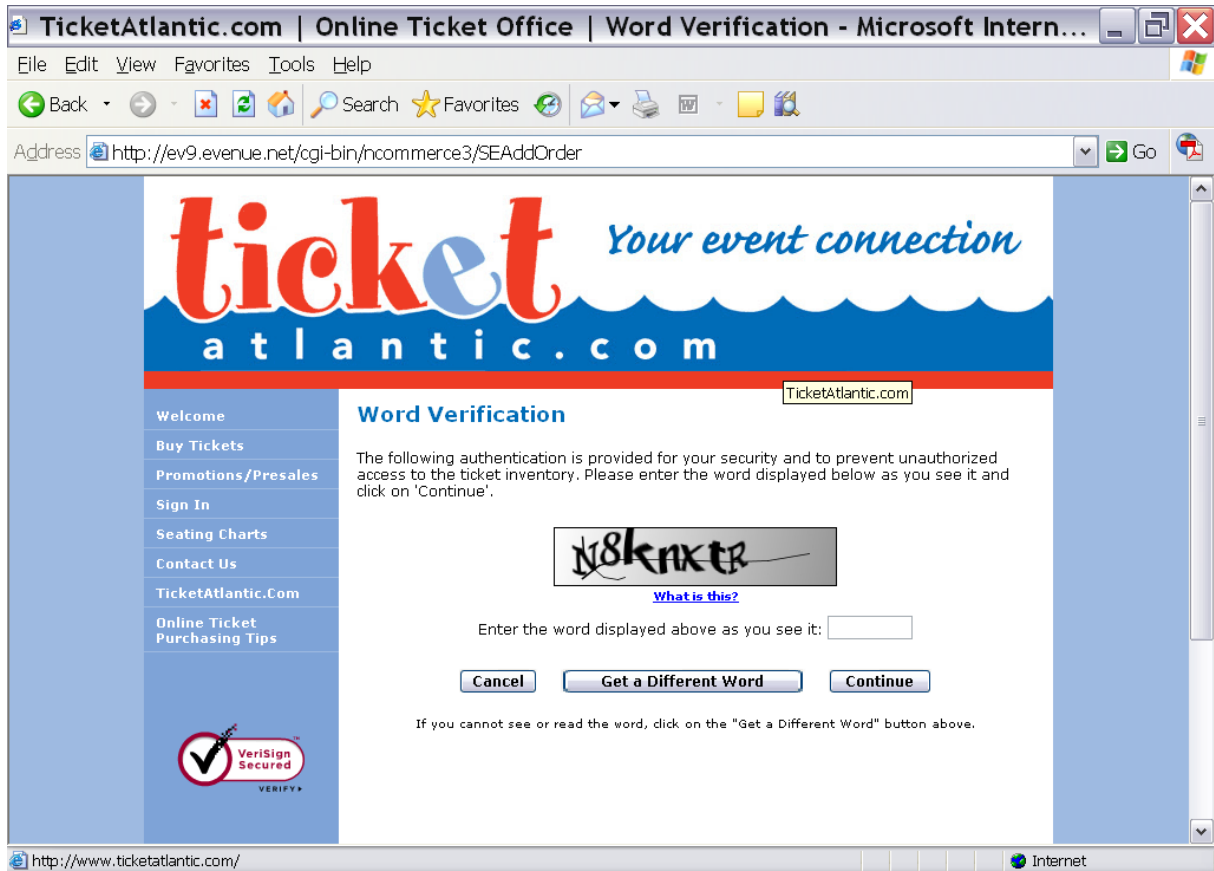
From ticketatlantic.com click the 'Buy Tickets' button for the item you wish to purchase online. This will take you directly to that event's purchase page (or a listings page including the event you wish to purchase). *If* a list is shown, click on that event.

NOTE: during busy times (the event's "onsale"), you may see a 'Please wait' page with a countdown timer. This means there is heavy traffic and you are queued, waiting to access the purchasing site. Follow the instructions on the 'Please wait' page and DO NOT refresh or hit the back button - this will cause you to lose your place in the queue. You will be forwarded to the purchase page once available.



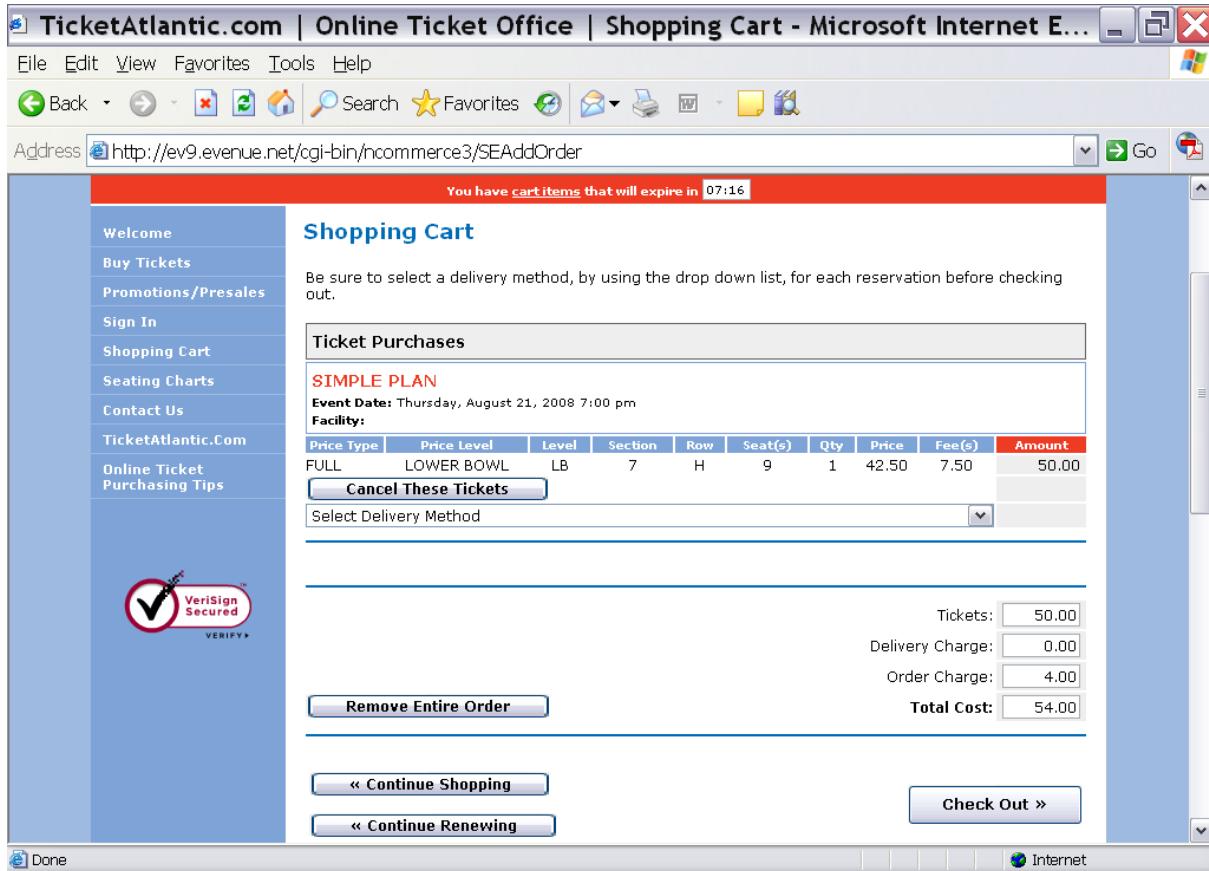
Enter the amount of tickets you wish to purchase (within the allowed ticket limit for the show you are purchasing). Different ticket types (VIP, regular, full, youth, etc.) may be available depending on event. Click Best Available button to get the best in the building OR click Add to Cart button next to the price level you want the tickets to come from. The options that appear depend on the event!

Word Verification screen will appear.
Type the characters as they appear on your screen and click Continue.



Wait....DO NOT click back or refresh while the system is searching for seats.

Seats that have been selected and total due now show. Countdown timer at the top of the screen has begun. In this case, you have 8 minutes to now complete your order.



The screenshot shows a Microsoft Internet Explorer browser window with the address bar displaying `http://ev9.venue.net/cgi-bin/ncommerce3/SEAddOrder`. The page title is "TicketAtlantic.com | Online Ticket Office | Shopping Cart". A red banner at the top of the page indicates a countdown timer: "You have cart items that will expire in 07:16".

The main content area is titled "Shopping Cart" and includes a navigation menu on the left with links for Welcome, Buy Tickets, Promotions/Presales, Sign In, Shopping Cart, Seating Charts, Contact Us, TicketAtlantic.Com, and Online Ticket Purchasing Tips. A VeriSign Secured logo is also present.

The cart details section is titled "Ticket Purchases" and shows a "SIMPLE PLAN" for an event on Thursday, August 21, 2008, at 7:00 pm. A table lists the ticket details:

Price Type	Price Level	Level	Section	Row	Seat(s)	Qty	Price	Fee(s)	Amount
FULL	LOWER BOWL	LB	7	H	9	1	42.50	7.50	50.00

Below the table, there is a "Cancel These Tickets" button and a "Select Delivery Method" dropdown menu. A summary of charges is shown on the right:

- Tickets: 50.00
- Delivery Charge: 0.00
- Order Charge: 4.00
- Total Cost: 54.00**

At the bottom of the cart area, there are buttons for "Remove Entire Order", "Continue Shopping", "Continue Renewing", and "Check Out".

If you do not want the seats that have been assigned to you, click the Cancel These Tickets button and try again. Keep in mind that if you are purchasing during a busy time (the event's "onsale"), if you cancel, the next seats you are assigned may be less desirable than previously assigned, or the show may now be sold out. Tickets can sell out very quickly.

Delivery method must be chosen from the drop down menu.

The screenshot shows a web browser window titled "TicketAtlantic.com | Online Ticket Office | Shopping Cart - Microsoft Internet E...". The address bar shows "http://ev9.venue.net/cgi-bin/ncommerce3/SEAddOrder". A red banner at the top indicates "You have cart items that will expire in 06:02".

The page content includes a navigation menu on the left with links like "Welcome", "Buy Tickets", "Promotions/Presales", "Sign In", "Shopping Cart", "Seating Charts", "Contact Us", "TicketAtlantic.Com", and "Online Ticket Purchasing Tips".

The main content area is titled "Shopping Cart" and contains the following information:

- Text: "Be sure to select a delivery method, by using the drop down list, for each reservation before checking out."
- Section: "Ticket Purchases"
- Plan: "SIMPLE PLAN"
- Event Date: "Thursday, August 21, 2008 7:00 pm"
- Facility: (blank)
- Table of Ticket Purchases:

Price Type	Price Level	Level	Section	Row	Seat(s)	Qty	Price	Fee(s)	Amount
FULL	LOWER BOWL	LB	7	H	9	1	42.50	7.50	50.00

Buttons: "Cancel These Tickets", "Remove Entire Order", "« Continue Shopping", "« Continue Renewing", and "Check Out »".

A dropdown menu for "Select Delivery Method" is open, showing the following options:

- \$0.00 - Regular mail delivery
- \$0.00 - Print at Home (tickets are emailed as a PDF file)
- \$10.00 - Xpresspost / Priority Courier delivery (NS NB PE only)
- \$0.00 - Pick up at Ticket Atlantic Box Office. Cardholder must present credit card and ID.

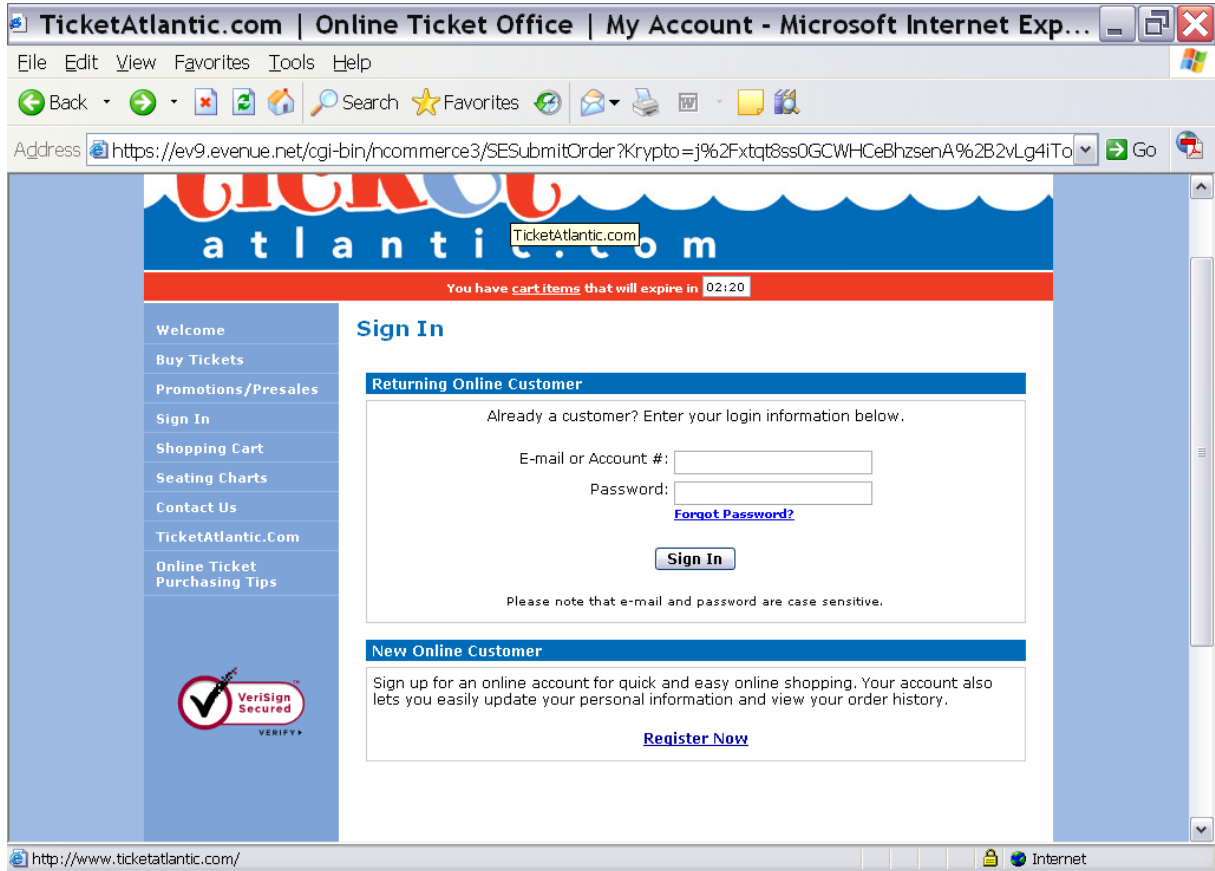
Summary of charges:

- Tickets: 50.00
- Delivery Charge: 0.00
- Order Charge: 4.00
- Total Cost: 54.00

The options for delivery method can vary depending on the event. For example, Print At Home is not available for all events. Please read the delivery method information carefully.

Click the Check Out button once complete.

Enter your email and password if you have an online account. Otherwise, click Register Now.

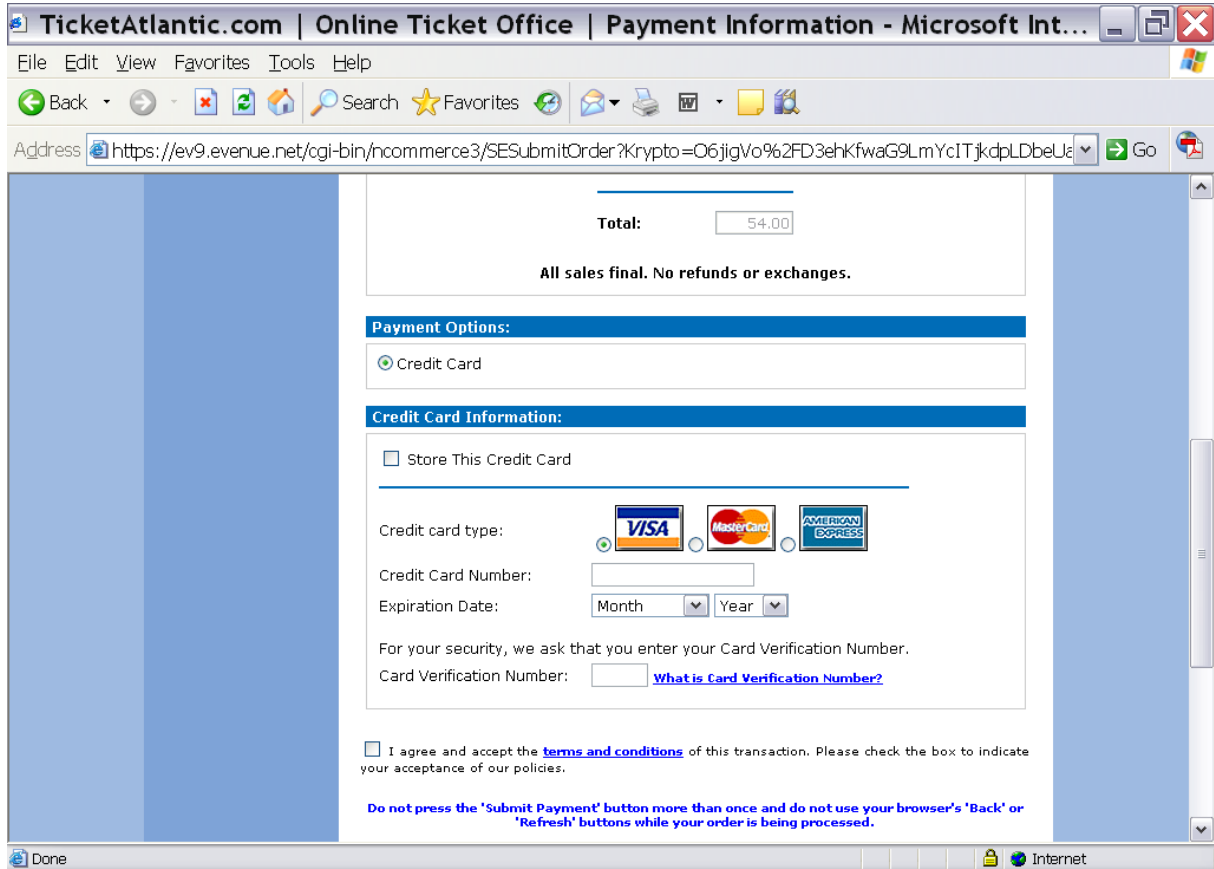


Fill in account information and verify.

The screenshot shows a web browser window with the following details:

- Browser Title:** TicketAtlantic.com | Online Ticket Office | Confirm My Account - Microsoft Inte...
- Address Bar:** https://ev9.eventue.net/cgi-bin/incommerce3/ExecMacro/ev69/core/Register.d2w/report
- Page Content:**
 - Account Information:** E-mail: someone@email.com, Name: JANE DOE
 - Ticketing Billing Address:** 123 MAIN ST, ANYTOWN, NS B1B1B1, CA
 - Ticketing Mailing Address:** 123 MAIN ST, ANYTOWN, NS B1B1B1, CA
 - Phone Number(s):** Day: (555)555-5555, Evening:
 - Credit Card Information (optional):** Card Type: Visa, Card Number:, Expiration Date:
 - E-mail Preferences:** No preferences were selected.
- Left Navigation Menu:** Promotions/Presales, Sign In, Shopping Cart, Seating Charts, Contact Us, TicketAtlantic.Com, Online Ticket Purchasing Tips.
- Security:** VeriSign Secured logo.
- Browser Status Bar:** Done, Internet.

Enter credit card information, including card verification number.
Read and click check-box to accept Terms and Conditions.



The screenshot shows a web browser window titled "TicketAtlantic.com | Online Ticket Office | Payment Information - Microsoft Int...". The address bar shows the URL "https://ev9.eventue.net/cgi-bin/hcommerce3/SESubmitOrder?Krypto=O6jigVo%2FD3ehKfwaG9LmYcITjkdpLDbeUa". The page content includes a "Total:" field with the value "54.00" and the text "All sales final. No refunds or exchanges." Below this, there is a "Payment Options:" section with a radio button selected for "Credit Card". The "Credit Card Information:" section includes a checkbox for "Store This Credit Card", a "Credit card type:" dropdown menu with options for VISA, MasterCard, and AMERICAN EXPRESS, a "Credit Card Number:" input field, and an "Expiration Date:" field with "Month" and "Year" dropdown menus. A note states "For your security, we ask that you enter your Card Verification Number." followed by a "Card Verification Number:" input field and a link "What is Card Verification Number?". At the bottom, there is a checkbox for "I agree and accept the terms and conditions of this transaction. Please check the box to indicate your acceptance of our policies." and a warning: "Do not press the 'Submit Payment' button more than once and do not use your browser's 'Back' or 'Refresh' buttons while your order is being processed."

Submit payment.

Wait... DO NOT click back or refresh while the system is processing the payment.

Confirmation screen appears once card is approved. It is recommended that you print this for your records – it has the seat information as well as pick up or mailing details.

A confirmation email will also be sent.